

#### Health Plan Employee Enrollment Application

Blue Shield plans for 101+ employees

#### Blue Shield of California and Blue Shield of California Life & Health Insurance Company (Blue Shield Life)

Please note: Failure to complete this enrollment application legibly and completely may result in a delay in the enrollment process.

| Reason for appl   | lication:   |  |                           |   |                    |                    |                             |
|---|---|--|---------------------------|---|--------------------|--------------------|-----------------------------|
| New hire  | Loss of coverage date   |  | Late enrollment           |   |                    |                    |                             |
| Rehire date   |   | Other qualifying eve   |                           | ing even  | nt type            |                    |                             |
|   |   |  | Date above event occurred |   |                    |                    |                             |
| Section 1 – Imp   | ortant enrollment (   | guidelines for Spec  |                           |   |                    |                    |                             |
|   | ance — An employee may en<br>ee must be enrolled in the sa                          | roll in a dental and/or vision<br>ame dental or vision plan.   | plan without enroll       | ing in a l  | health plan. In or | der for a depender | nt to enroll in a dental or |
| Section 2 – Plan  | (s) Select and fill in plar   | n name(s) as appropriate   | Э.                        |   |                    |                    |                             |
| Medical benefits without ABHP (account-based health plan) plan options:  Access+ HM0®   |   | Medical benefits with ABHP (account-based health plan) plan options:  Access+ HMO: ☐ HRA ☐ HIA ☐ FSA                               |                           | Specialty Benefits  Dental PPO Dental HMO Vision* |                    |                    |                             |
| □ Access+ HMO® SaveNet <sup>SM</sup> □ Local Access+ HMO®     □ Added Advantage POS <sup>SM</sup> □ Trio HMO     □ Active Choice®*     □ Full PPO     □ Full PPO Savings†     □ Tandem PPO     □ Tandem PPO Savings     □ Blue Shield 65 Plus <sup>SM</sup> (HMO) |   | Active Choice*: HRA HIA FSA  Local Access+ HMO: HRA HIA FSA  Full PPO: HRA HIA FSA  Full PPO Savings†: HSA HRA HIA  FSA HSA LPFSA‡ |                           | Usion*  |                    |                    |                             |
| † Full PPO Savings plans<br>‡ Must be paired with a<br>Note: Blue Shield does no  | s are HSA-eligible high-deduc<br>in HSA plan only<br>of offer tax advice, nor do we | offer HSAs, HRAs, HIAs, FSAs, or   | ,                         |   |                    |                    |                             |
|   | ot write in this section and  | · ·  |                           |   |                    | F6 1 1             |                             |
| Department code Group ID  |   | Subgroup ID  | Class ID                  |   |                    | Effective date     |                             |
| Section 3 – Emp   | oloyee information  | <u> </u>   | <del></del>               |   |                    | <u>:</u>           |                             |
| Social Security number  | ber   | Employer (group) name  | е                         |   |                    |                    |                             |
| Last name   |   | First name   |                           |   | MI                 |                    |                             |
| Employment status:  |   |  | :                         | Job ti  | tle/classification |                    |                             |
| ☐ Full time ☐ Part time ☐ Retiree D   |   | Date of hire:  |                           |   |                    |                    |                             |
| Home address (street  | , city, state, ZIP code)  |  |                           |   |                    |                    |                             |
| Mailing address (if diffe   | erent from home address)  |  |                           |   |                    |                    |                             |
| Home phone number   |   | Email address  |                           |   |                    |                    |                             |
| How would you prefer w  | ve contact you? Email   | :<br>Standard mail Teleph  | none                      |   |                    |                    |                             |

| Date of birth Gender Male Female Marital status Single Married Domestic partner   |   |   |                                   |  |  |  |
|---|---|---|-----------------------------------|--|--|--|
| Language preference: English Spanish Chinese Vietnamese Other   |   |   |                                   |  |  |  |
| Are you enrolling your spouse/domestic partner and/or child dependents 🔲 Yes 🗀 No If "yes," complete Section 4 of application.  |   |   |                                   |  |  |  |
| HMO provider information: Blue Shield of California directory website: blueshieldca.com/fap/app/search.html   |   |   |                                   |  |  |  |
| Name of primary care physician (PCP):   | Provider number:                              |   |                                   |  |  |  |
| IPA/medical group name:   |   | IPA/medical group number:   | Existing patient? Yes No          |  |  |  |
| Name of dental provider:  |   | Dental provider number:   | Existing patient? Yes No          |  |  |  |
| Section 4 – Dependent spouse/domestic partner/children information If you, your spouse/domestic partner, or your dependents are refusing coverage, please complete and sign the Refusal of Coverage form. |   |   |                                   |  |  |  |
|   |   | dress – please indicate which dependent(s) this ap                        |                                   |  |  |  |
| Enrolling spouse/domestic partner information Enroll in (please check all that apply  |   | Access+ HMO and Added Advantage POS only – name of primary care physician | Dental HMO only – dental provider |  |  |  |
| Spouse Domestic partner   |   | Doctor's name   | Dental provider name              |  |  |  |
| Male Female   |   | First   | First                             |  |  |  |
| First MI  |   | Last  | Last                              |  |  |  |
| Last  | ☐ Medical ☐ Dental                            | Provider number   | Last                              |  |  |  |
|   | ☐ Vision                                      | IPA/medical group name  | Dental provider number            |  |  |  |
| Social Security number  |   | IPA/medical group number  |                                   |  |  |  |
| Date of birth (mm/dd/yyyy)  |   | Existing patient?   | Existing patient?                 |  |  |  |
| Enrolling dependent child(ren) information  | Enroll in<br>(please check<br>all that apply) | Access+ HMO and Added Advantage POS only – name of primary care physician | Dental HMO only – dental provider |  |  |  |
| ☐ Male ☐ Female   |   | Doctor's name   | Dental provider name              |  |  |  |
|   |   | First   | First                             |  |  |  |
| First MI  |   | Last  | Last                              |  |  |  |
| Last  | ☐ Medical ☐ Dental                            | Provider number   |                                   |  |  |  |
| Social Security number  | Vision  | IPA/medical group name  | Dental provider number            |  |  |  |
| Date of birth (mm/dd/yyyy)  |   | IPA/medical group number  |                                   |  |  |  |
| Disabled? Yes No  |   | Existing patient?   | Existing patient?                 |  |  |  |
| Enrolling dependent child(ren) information  | Enroll in<br>(please check<br>all that apply) | Access+ HMO and Added Advantage POS only – name of primary care physician | Dental HMO only – dental provider |  |  |  |
| ☐ Male ☐ Female   |   | Doctor's name   | Dental provider name              |  |  |  |
|   |   | First   | First                             |  |  |  |
| First MI  |   | Last  | Last                              |  |  |  |
| Last  | ☐ Medical                                     | Provider number   | LdSt                              |  |  |  |
| Social Security number  | Dental Vision                                 | IPA/medical group name  | Dental provider number            |  |  |  |
| Date of birth (mm/dd/yyyy)  |   | IPA/medical group number  |                                   |  |  |  |
| Disabled? Yes No  |   | Existing patient?   | Existing patient?                 |  |  |  |

| Section 4 – Dependent spouse/domestic partner/children information (continued)   |   |   |                                      |  |  |
|--|---|---|--------------------------------------|--|--|
| Enrolling dependent child(ren) information   | Enroll in<br>(please check<br>all that apply)   | Access+ HMO and Added Advantage POS only – name of primary care physician   | Dental HMO only – dental provider    |  |  |
| ☐ Male ☐ Female  |   | Doctor's name   | Dental provider name                 |  |  |
|  |   | First   | First                                |  |  |
| First MI   |   | Last  | Last                                 |  |  |
| Last   | ☐ Medical ☐ Dental                              | Provider number   | Last                                 |  |  |
| Social Security number   | Vision  | IPA/medical group name  | Dental provider number               |  |  |
| Date of birth (mm/dd/yyyy)   |   | IPA/medical group number  |                                      |  |  |
| Disabled?  |   | Existing patient?   | Existing patient?                    |  |  |
| Section 5 – Medicare info  | rmation   |   |                                      |  |  |
| 1. Are you or any of your dependents currently covered by Medicare? Yes No  If "yes," please attach a copy of your Medicare card(s) and/or select the type of coverage below:  Part A: Effective date: (mm/dd/yyyy)  Part B: Effective date: (mm/dd/yyyy)  2. Is Medicare eligibility due to end-stage renal disease (ESRD)? Yes No  If "yes," please answer the following questions:  a) What was the first date of dialysis treatment, and what type of dialysis are you receiving?  Date  |   |   |                                      |  |  |
| <b>Section 6 – Authorization</b> The following authorization sec   | tion is to be signe                             | ed by <b>all</b> employees applying for coverag   | ge with Blue Shield of California or |  |  |
| Blue Shield of California Life & H   |   | Company ("Blue Shield Life"). This enrollm  |                                      |  |  |
| l agree: All information on this form is correct and true to the best of my knowledge and belief. I understand that it is the basis on which coverage may be issued under the plan. I understand that if I have committed fraud or made an intentional misrepresentation of any material fact in conjunction with this application Blue Shield of California/Blue Shield Life may pursue one of the following remedies within the first 24 months of coverage: my coverage may be canceled, or following 30-day notice, rescinded. I understand that coverage does not become effective until this and my employer's application have been approved by Blue Shield of California/Blue Shield Life. |   |   |                                      |  |  |
| Signature of employee Date   |   |   |                                      |  |  |
| Print employee name  |   |   |                                      |  |  |
| I further authorize my employer to deduct from my earnings the contribution (if any) required toward the cost of this plan.  |   |   |                                      |  |  |
| Signature of employee Date   |   |   |                                      |  |  |
| Print employee name  |   |   |                                      |  |  |
| seriously. We are required by law to m   | d Life, we understand<br>naintain the privacy a | d the importance of keeping your personal informat<br>nd security of your personal information in whatevo<br>obtains, creates, and/or maintains about you and y |                                      |  |  |
| In the course of administering your Blue Shield coverage, we collect, use, and disclose information about you and your covered dependents, and we create records about you, your medical treatment, and the services we provide to you. The information in these records is called protected health information ("PHI") and includes individually identifiable personal information such as your name, address, telephone number, and Social Security number, as well as your health information, such as healthcare diagnosis or claim information.   |   |   |                                      |  |  |
| We obtain PHI about you and/or your covered dependents from you, at your direction, and/or with your permission. We also obtain your PHI from other sources  |   |   |                                      |  |  |

as permitted by law, including, for example, from your healthcare provider, insurer, insurence support organization, health information exchange, health plan, or insurance agent. We use and disclose your PHI to administer your Blue Shield coverage and as otherwise permitted or required by law. In doing so, we may disclose your PHI to others including, for example, a healthcare provider, insurer, insurance support organization, health information exchange, health plan, or your

C15390-H (1/20)

insurance agent.

Blue Shield of California is an independent member of the Blue Shield Association C15390-H-FF (1/20)

Blue Shield maintains a Notice of Privacy Practices ("Notice") that describes your privacy rights, our obligations to protect your privacy, and how we use your PHI with and without your specific authorization. When we use or disclose your PHI, we are bound by the terms of the Notice, which applies to all records that we create, obtain, and/or maintain that contain your PHI. You will receive our Notice when you enroll for Blue Shield insurance coverage. You may also obtain a copy of our Notice by calling the customer service number on your Blue Shield member ID card or by visiting our website at: **blueshieldca.com/bsca/about-blue-shield/privacy/confidentiality.sp**.

California law prohibits an HIV test from being required or used by health insurance companies as a condition of obtaining health insurance coverage.

| Agent/Broker Attestation Attestation of Agent/Broker assisting in the submission of this application: (1) to the best of my knowledge, the information on the application is complete and accurate; and (2) I have explained to the applicant, in easy-to-understand language, the risk to the applicant of providing inaccurate information and the applicant understood the explanation. |      |  |  |  |
|--|------|--|--|--|
| Signature of Agent/Broker  | Date |  |  |  |

If an Agent/Broker willfully states as true any material fact he or she knows to be false, that person shall, in addition to any applicable penalties or remedies available under current law, be subject to a civil penalty of up to ten thousand dollars (\$10,000). Any public prosecutor may bring a civil action to impose that civil penalty. These penalties shall be paid to the Insurance Fund.

#### Blue Shield of California

### Notice Informing Individuals about Nondiscrimination and Accessibility Requirements

#### Discrimination is against the law

Blue Shield of California complies with applicable state laws and federal civil rights laws, and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age or disability. Blue Shield of California does not exclude people or treat them differently because of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age or disability.

#### Blue Shield of California:

- Provides aids and services at no cost to people with disabilities to communicate effectively with us such as:
  - Qualified sign language interpreters
  - Written information in other formats (including large print, audio, accessible electronic formats and other formats)
- Provides language services at no cost to people whose primary language is not English such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Blue Shield of California Civil Rights Coordinator.

If you believe that Blue Shield of California has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age or disability, you can file a grievance with:

Blue Shield of California Civil Rights Coordinator P.O. Box 629007 El Dorado Hills, CA 95762-9007

Phone: (844) 831-4133 (TTY: 711)

Fax: (844) 696-6070

Email: BlueShieldCivilRightsCoordinator@blueshieldca.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW. Room 509F, HHH Building Washington, DC 20201 (800) 368-1019; TTY: (800) 537-7697

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.



## Notice of the Availability of Language Assistance Services Blue Shield of California

**IMPORTANT:** Can you read this letter? If not, we can have somebody help you read it. You may also be able to get this letter written in your language. For help at no cost, please call right away at the Member/Customer Service telephone number on the back of your Blue Shield ID card, or (866) 346-7198.

**IMPORTANTE:** ¿Puede leer esta carta? Si no, podemos hacer que alguien le ayude a leerla. También puede recibir esta carta en su idioma. Para ayuda sin cargo, por favor llame inmediatamente al teléfono de Servicios al miembro/cliente que se encuentra al reverso de su tarjeta de identificación de Blue Shield o al (866) 346-7198. (Spanish)

**重要通知:**您能讀懂這封信嗎?如果不能,我們可以請人幫您閱讀。這封信也可以 用您所講的語言書寫。如需免费幫助,請立即撥打登列在您的Blue Shield ID卡背面上的 會員/客戶服務部的電話,或者撥打電話 (866) 346-7198。(Chinese)

**QUAN TRỌNG:** Quý vị có thể đọc lá thư này không? Nếu không, chúng tôi có thể nhờ người giúp quý vị đọc thư. Quý vị cũng có thể nhận lá thư này được viết bằng ngôn ngữ của quý vị. Để được hỗ trợ miễn phí, vui lòng gọi ngay đến Ban Dịch vụ Hội viên/Khách hàng theo số ở mặt sau thẻ ID Blue Shield của quý vị hoặc theo số (866) 346-7198. (Vietnamese)

**MAHALAGA:** Nababasa mo ba ang sulat na ito? Kung hindi, maari kaming kumuha ng isang tao upang matulungan ka upang mabasa ito. Maari ka ring makakuha ng sulat na ito na nakasulat sa iyong wika. Para sa libreng tulong, mangyaring tumawag kaagad sa numerong telepono ng Miyembro/Customer Service sa likod ng iyong Blue Shield ID kard, o (866) 346-7198. (Tagalog)

**Baa' ákohwiindzindooígí:** Díí naaltsoosísh yííniłta'go bííníghah? Doo bííníghahgóó éí, naaltsoos nich'į' yiidóołtahígíí ła' nihee hólǫ. Díí naaltsoos ałdó' t'áá Diné k'ehjí ádoolnííł nínízingo bíighah. Doo baah ílínígó shíká' adoowoł nínízingó nihich'į' béésh bee hodíilnih dóó námboo éí díí Blue Shield bee néího'dílzinígí bine'déé' bikáá' éí doodagó éí (866) 346-7198 jį' hodíílnih. (Navajo)

중요: 이 서신을 읽을 수 있으세요? 읽으실 수 경우, 도움을 드릴 수 있는 사람이 있습니다. 또한 다른 언어로 작성된 이 서신을 받으실 수도 있습니다. 무료로 도움을 받으시려면 Blue Shield ID 카드 뒷면의 회원/고객 서비스 전화번호 또는 (866) 346-7198로 지금 전환하세요. (Korean)

**ԿԱՐԵՎՈՐ Է.** Կարողանում ե՞ք կարդալ այս նամակը։ Եթե ոչ, ապա մենք կօգնենք ձեզ։ Դուք պետք է նաև կարողանաք ստանալ այս նամակը ձեր լեզվով։ Ծառայությունն անվձար է։ Խնդրում ենք անմիջապես զանգահարել Հաձախորդների սպասարկման բաժնի հեռախոսահամարով, որը նշված է ձեր Blue Shield ID քարտի ետևի մասում, կամ (866) 346-7198 համարով։ (Armenian)

**ВАЖНО:** Не можете прочесть данное письмо? Мы поможем вам, если необходимо. Вы также можете получить это письмо написанное на вашем родном языке. Позвоните в Службу клиентской/членской поддержки прямо сейчас по телефону, указанному сзади идентификационной карты Blue Shield, или по телефону (866) 346-7198, и вам помогут совершенно бесплатно. (Russian)

**重要:** お客様は、この手紙を読むことができますか? もし読むことができない場合、弊社が、お客様をサポートする人物を手配いたします。 また、お客様の母国語で書かれた手紙をお送りすることも可能です。 無料のサポートを希望される場合は、Blue Shield IDカードの裏面に記載されている会員/お客様サービスの電話番号、または、(866) 346-7198にお電話をおかけください。 (Japanese)



مهم: آیا میتوانید این نامه را بخوانید؟ اگر پاسختان منفی است، میتوانیم کسی را برای کمک به شما در اختیارتان قرار دهیم. حتی میتوانید نسخه مکتوب این نامه را به زبان خودتان دریافت کنید. برای دریافت کمک رایگان، لطفاً بدون فوت وقت از طریق شماره تلفنی که در پشت کارت شناسی Blue Shield تان درج شده است و یا از طریق شماره تلفن 7198-846 (866) با خدمات اعضا/مشتری تماس بگیرید. (Persian)

**ਮਹੱਤਵਪੂਰਨ:** ਕੀ ਤੁਸੀਂ ਇਸ ਪੱਤਰ ਨੂੰ ਪੜ੍ਹ ਸਕਦੇ ਹੋ? ਜੇ ਨਹੀਂ ਤਾਂ ਇਸ ਨੂੰ ਪੜ੍ਹਨ ਵਿਚ ਮਦਦ ਲਈ ਅਸੀਂ ਕਿਸੇ ਵਿਅਕਤੀ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਸਕਦੇ ਹਾਂ। ਤੁਸੀਂ ਇਹ ਪੱਤਰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਲਿਖਿਆ ਹੋਇਆ ਵੀ ਪ੍ਰਾਪਤ ਕਰ ਸਕਦੇ ਹੋ। ਮੁਫ਼ਤ ਵਿਚ ਮਦਦ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ ਤੁਹਾਡੇ Blue Shield ID ਕਾਰਡ ਦੇ ਪਿੱਛੇ ਦਿੱਤੇ ਮੈਂਬਰ/ਕਸਟਮਰ ਸਰਵਿਸ ਟੈਲੀਫ਼ੋਨ ਨੰਬਰ ਤੇ, ਜਾਂ (866) 346-7198 ਤੇ ਕਾੱਲ ਕਰੋ। (Punjabi)

ប្រការសំខាន់៖ តើអ្នកអាចលិខិតនេះ បានដែរឬទេ? បើមិនអាចទេ យើងអាចឲ្យគេជួយអ្នកក្នុងការអានលិ ខិតនេះ។ អ្នកក៍អាចទទួលបានលិខិតនេះជាភាសារបស់អ្នកផងដែរ។ សម្រាប់ជំនួយដោយឥតគិតថ្លៃ សូមហៅទូរស័ព្ទភ្លាមៗទៅកាន់លេខទូរស័ព្ទសេវាសមាជិក/អតិថិជនដែលមាននៅលើខ្នងប័ណ្ណសម្គាល់ Blue Shield របស់អ្នក ឬតាមរយៈលេខ (866) 346-7198។ (Khmer)

المهم: هل تستطيع قراءة هذا الخطاب؟ أن لم تستطع قراءته، يمكننا إحضار شخص ما ليساعدك في قراءته. قد تحتاج أيضاً إلى الحصول على هذا الخطاب مكتوباً بلغتك. للحصول على المساعدة بدون تكلفة، يرجى الاتصال الأن على رقم هاتف خدمة العملاء/أحد الأعضاء المدون على الجانب الخلفي من بطاقة الهوية Blue Shield أو على الرقم 7198، (866). (Arabic)

**TSEEM CEEB:** Koj pos tuaj yeem nyeem tau tsab ntawv no? Yog hais tias nyeem tsis tau, peb tuaj yeem nrhiav ib tug neeg los pab nyeem nws rau koj. Tej zaum koj kuj yuav tau txais muab tsab ntawv no sau ua koj hom lus. Rau kev pab txhais dawb, thov hu kiag rau tus xov tooj Kev Pab Cuam Tub Koom Xeeb/Tub Lag Luam uas nyob rau sab nraum nrob qaum ntawm koj daim npav Blue Shield ID, los yog hu rau tus xov tooj (866) 346-7198. (Hmong)

สำคัญ: คุณอ่านจดหมายฉบับนี้ได้หรือไม่ หากไม่ได้ โปรดขอคงามช่วยจากผู้อ่านได้ คุณอาจได้รับจดหมายฉบับนี้เป็นภาษาของคุณ หากต้องการความช่วยเหลือโดยไม่มีค่าใช้จ่าย โปรดติดต่อฝ่ายบริการลูกค้า/สมาชิกทางเบอร์โทรศัพท์ในบัตรประจำตัว Blue Shield ของคุณ หรือโทร (866) 346-7198 (Thai)

महत्वपूर्ण: क्या आप इस पत्र को पढ़ सकते हैं? यदि नहीं, तो हम इसे पढ़ने में आपकी मदद के लिए किसी व्यक्ति का प्रबंध कर सकते हैं। आप इस पत्र को अपनी भाषा में भी प्राप्त कर सकते हैं। नि:शुल्क मदद प्राप्त करने के लिए अपने Blue Shield ID कार्ड के पीछे दिए गये मेंबर/कस्टमर सर्विस टेलीफोन नंबर, या (866) 346-7198 पर कॉल करें। (Hindi)

ສິ່ງສຳຄັນ: ທ່ານສາມາດອ່ານຈົດໝາຍນີ້ໄດ້ບໍ? ຖ້າອ່ານບໍ່ໄດ້, ພວກເຮົາສາມາດໃຫ້ບາງຄົນຊ່ວຍອ່ານໃຫ້ທ່ານຟັງໄດ້. ທ່ານຍັງສາມາດຂໍໃຫ້ແປຈົດໝາຍນີ້ເປັນພາສາຂອງທ່ານໄດ້.ສຳລັບຄວາມຊ່ວຍເຫຼືອແບບບໍ່ເສຍຄ່າ, ກະລຸນາ ໂທຫາເບີໂທຂອງຝ່າຍບໍລິການສະມາຊິກ/ລູກຄ້າໃນທັນທີເບີໂທລະສັບຢູ່ດ້ານຫຼັງບັດສະມາຊິກ Blue Shield ຂອງທ່ານ, ຫຼືໂທໄປຫາເບີ(866) 346-7198. (Laotian)



# Notice of the Availability of Language Assistance Services Blue Shield of California Life & Health Insurance Company

**No Cost Language Services.** You can get an interpreter. You can get documents read to you and some sent to you in your language. For help, call us at the number listed on your ID card or 1-866-346-7198. For more help call the CA Dept. of Insurance at 1-800-927-4357. English

**Servicios de idiomas sin costo.** Puede obtener un intérprete. Le pueden leer documentos y que le envíen algunos en español. Para obtener ayuda, llámenos al número que figura en su tarjeta de identificación o al 1-866-346-7198. Para obtener más ayuda, llame al Departamento de Seguros de CA al 1-800-927-4357. Spanish

**免費語言服務**。您可獲得口譯員服務。可以用中文把文件唸給您聽,有些文件有中文的版本,也可以把這些文件寄給您。欲取得協助,請致電您的保險卡所列的電話號碼,或撥打 1-866-346-7198 與我們聯絡。欲取得其他協助,請致電 1-800-927-4357 與加州保險部聯絡。Chinese

**Các Dịch Vụ Trợ Giúp Ngôn Ngữ Miễn Phí**. Quý vị có thể được nhận dịch vụ thông dịch. Quý vị có thể được người khác đọc giúp các tài liệu và nhận một số tài liệu bằng tiếng Việt. Để được giúp đỡ, hãy gọi cho chúng tôi tại số điện thoại ghi trên thẻ hội viên của quý vị hoặc 1-866-346-7198. Để được trợ giúp thêm, xin gọi Sở Bảo Hiểm California tại số 1-800-927-4357. Vietnamese

무료 통역 서비스. 귀하는 한국어 통역 서비스를 받으실 수 있으며 한국어로 서류를 낭독해주는 서비스를 받으실 수 있습니다. 도움이 필요하신 분은 귀하의 ID 카드에 나와있는 안내 전화: 1-866-346-7198번으로 문의해 주십시오. 보다 자세한 사항을 문의하실 분은 캘리포니아 주 보험국, 안내 전화 1-800-927-4357번으로 연락해 주십시오. Korean

**Walang Gastos na mga Serbisyo sa Wika.** Makakakuha ka ng interpreter o tagasalin at maipababasa mo sa Tagalog ang mga dokumento. Para makakuha ng tulong, tawagan kami sa numerong nakalista sa iyong ID card o sa 1-866-346-7198. Para sa karagdagang tulong, tawagan ang CA Dept. of Insurance sa 1-800-927-4357 Tagalog

**Անվճար Լեզվական Ծառայություններ։** Դուք կարող եք թարգման ձեռք բերել և փաստաթղթերը ընթերցել տալ ձեզ համար հայերեն լեզվով։ Օգնության համար մեզ զանգահարեք ձեր ինքնության (ID) տոմսի վրա նշված կամ 1-866-346-7198 համարով։ Լրացուցիչ օգնության համար 1-800-927-4357 համարով զանգահարեք Կալիֆորնիայի Ապահովագրության Բաժանմունք։ Armenian

**Беслпатные услуги перевода.** Вы можете воспользоваться услугами переводчика, и ваши документы прочтут для вас на русском языке. Если вам требуется помощь, звоните нам по номеру, указанному на вашей идентификационной карте, или 1-866-346-7198. Если вам требуется дополнительная помощь, звоните в Департамент страхования штата Калифорния (Department of Insurance), по телефону 1-800-927-4357. Russian

**無料の言語サービス** 日本語で通訳をご提供し、書類をお読みします。サービスをご希望の方は、IDカード記載の番号または1-866-346-7198までお問い合わせください。更なるお問い合わせは、カリフォルニア州保険庁、1-800-927-4357までご連絡ください。Japanese

خدمات مجانی مربوط به زبان. میتوانید از خدمات یک مترجم شفاهی استفاده کنید و بگوئید مدارک به زبان فارسی بر ایتان خوانده شوند.بر ای دریافت کمک،با ما از طریق شماره تافنی که روی کارت شناسائی شما قید شده است و یا این شماره 7198-346-346-1 تماس بگیرید.بر ای دریافت کمک بیشتر، به Persian.وکارداره بیمه کالیفرنیا) به شماره 74357-920-1 تلفن کنید.Persian



**ਮੁਫ਼ਤ ਭਾਸ਼ਾ ਸੇਵਾਵਾਂ:** ਤੁਸੀਂ ਦੁਭਾਸ਼ੀਏ ਦੀਆਂ ਸੇਵਾਵਾਂ ਹਾਸਲ ਕਰ ਸਕਦੇ ਹੋ ਅਤੇ ਦਸਤਾਵੇਜ਼ਾਂ ਨੂੰ ਪੰਜਾਬੀ ਵਿੱਚ ਸੁਣ ਸਕਦੇ ਹੋ। ਕੁਝ ਦਸਤਾਵੇਜ਼ ਤੁਹਾਨੂੰ ਪੰਜਾਬੀ ਵਿੱਚ ਭੇਜੇ ਜਾ ਸਕਦੇ ਹਨ। ਮਦਦ ਲਈ ਤੁਹਾਡੇ ਆਈਡੀ (ID) ਕਾਰਡ 'ਤੇ ਦਿੱਤੇ ਨੰਬਰ 'ਤੇ ਜਾਂ 1-866-346-7198 'ਤੇ ' ਸਾਨੂੰ ਫ਼ੋਨ ਕਰੋ। ਵਧੇਰੇ ਮਦਦ ਲਈ ਕੈਲੀਫ਼ੋਰਨੀਆ ਡਿਪਾਰਟਮੈਂਟ ਆਫ਼ ਇਨਸ਼ੋਰੈਂਸ ਨੂੰ 1-800-927-4357 'ਤੇ ਫ਼ੋਨ ਕਰੋ। Punjabi

សេវាកម្មភាសាឥតគិតថ្លៃ។ អ្នកអាចទទួលបានអ្នកបកប្រែភាសា និងអានឯកសារជូនអ្នកជា ភាសាខ្មែរ ។ សម្រាប់ជំនួយ សូមទូរស័ព្ទមកយើងខ្ញុំតាមលេខដែលមានបង្ហាញលើប័ណ្ណសំគាល់ខ្លួនរបស់អ្នក ឬលេខ 1-866-346-7198 ។ សម្រាប់ជំនួយបន្ថែមទៀត សូមទូរស័ព្ទទៅក្រសួងធានារ៉ាប់រងរដ្ឋកាលីហ្វ័រញ៉ា តាមលេខ 1-800-927-4357 Khmer

خدمات ترجمة بدون تكلقة. يمكنك الحصول علي مترجم و قراءة الوثائق لك باللغة العربية. للحصول علي المساعدة، اتصل بنا علي الرقم 198-346-1. للحصول علي المزيد من المعلومات، اتصل بإدارة التأمين لولاية كاليفورنيا علي الرقم 927-435-980. 1. Arabic .1-800-927

**Cov Kev Pab Txhais Lus Tsis Them Nqi.** Koj yuav thov tau kom muaj neeg los txhais lus rau koj thiab kom neeg nyeem cov ntawv ua lus Hmoob. Yog xav tau kev pab, hu rau peb ntawm tus xov tooj nyob hauv koj daim yuaj ID los sis 1-866-346-7198. Yog xav tau kev pab ntxiv hu rau CA lub Caj Meem Fai Muab Kev Tuav Pov Hwm ntawm 1-800-927-4357 Hmong

บริการทางภาษาอย่างไม่เสียค่าใช้จ่าย คุณสามารถรับบริการจากล่าม รวมถึงให้เจ้าหน้าที่อ่านเอกสารให้คุณพึง หรือส่งเอกสารบางส่วนในภาษาของคุณไปหาคุณได้ หากต้องการความช่วยเหลือ กรุณาโทรศัพท์ตามหมายเลขที่ระบุอยู่ด้านหลังบัตรประจำตัวของคุณ หรือ ที่หมายเลข 1-866-346-7198 หากต้องการความช่วยเหลือเพิ่มเติม โปรดโทรมาที่ กรมการประกันภัยแห่งมลรัฐแคลิฟอร์เนียที่หมายเลข 1-800-927-4357 Thai

निःशुल्क भाषा सेवाएँ। आप एक दुभाषिया की सेवा प्राप्त कर सकते हैं। आप दस्तावेजों को पढ़वा के सुन सकते हैं और कुछ को अपनी भाषा में स्वयं को भिजवा सकते हैं। सहायता के लिए, अपने ID कार्ड पर दिए गए नंबर पर, या 1-866-346-7198 पर हमें फ़ोन करें। अधिक सहायता के लिए कैलीफोर्निया बीमा विभाग (CA Dept. of Insurance) को 1-800-927-4357 पर फ़ोन करें। Hindi

Doo bááh ílínígó saad bee yát'i' bee aná'áwo'. Dií shá ata'halne'dooigí hólóodoo ninizingo éi biighah. Naaltsoos naanináhájeehígí shich'i' yiidooltah éi doodagó la' shich'i' ádoolnííl ninizingo biighah. Shíká a'doowol ninizingo nihich'i' béésh bee hodiilnih dóó námboo éi dií ninaaltsoos dootl'izhígí bee néiho'dilzinigí bine'déé' bikáá' éi doodagó éi (866)346-7198ji' hodiilnih. Hózhó shíká anáá'doowol ninizingo éi dií béeso ách'aah naa'nil bil haz'áaji' 1-800-927-4357ji' hodiilnih. Navajo

ບໍລິການແປພາສາໂດຍບໍ່ເສຍຄ່າ. ທ່ານສາມາດຂໍເອົາຜູ້ແປພາສາໄດ້. ທ່ານສາມາດຂໍໃຫ້ອ່ານເອກະສານໃຫ້ທ່ານຟັງ ແລະ ສົ່ງເອກະສານບາງຢ່າງທີ່ເປັນພາສາຂອງທ່ານ. ສຳລັບຄວາມຊ່ວຍເຫຼືອ, ໃຫ້ໂທຫາພວກເຮົາຕາມເບີໂທລະສັບທີ່ມີ ໃນບັດປະຈຳຕົວຂອງທ່ານ ຫຼື ໂທຫາເບີ<sub>1-866-346-7198</sub>. ສຳລັບຄວາມຊ່ວຍເຫຼືອເພີ່ມເຕີມໂທຫາ ພະແນກ ປະກັນໄພຂອງ ລັດຄາລີຟ່ເນຍໄດ້ທີ່ເບີ<sub>1-800-927-4357</sub>. Laotian

